

# Moving towards ISO9001:2015

(Jan 2013 update)

The document series 'Moving towards ISO9001:2015' has been established by Karza Pty Ltd to assist our internal consultants in considering potential change when developing clients' long-term integrated management system plans. The potential changes forecasted for ISO9001 (Quality) may (and most likely will) be reflected in future ISO14001 (Environment) and ISO18001 (Safety) management system revisions.

The ISO TC 176 (International Organization for Standardization Technical Committee 176) have required the future revision of ISO9001 'Quality Management System – Requirements' (currently *ISO 9001:2008 and to be replaced by ISO 9001:2015*) to follow the basic structure defined in Guide 83 '*High level structure and identical text for management system standards and common core management system terms and definitions*'. Guide 83 provides common text which will be incorporated into both new and reviewed management system standards. The intent appears to ensure clause titles, sequence of clauses, definitions and approximately 30% of the text of each standard will be similar or identical; leading to better management system integration.

## **IMPORTANT:**

### **ISO 9001:2015 WILL contain new requirements.**

Unlike the ISO 9001:2008 revision, which saw minor changes made to the quality management system standard, there will be significant changes made for the 2015 revision.

Karza Pty. Ltd. expects the following changes may occur:

(a) The number of major clauses will most likely be increased from eight to ten. These clauses may be:

- Clause 1, '*Scope*';
- Clause 2, '*Normative References*';
- Clause 3 '*Terms and Definitions*';
- Clause 4 '*Context of the Organisation*', may include '*Understanding the organization and its context*', '*Understanding the needs and expectations of interested parties*', '*Determining the scope of the management system*' and '*Management System*';
- Clause 5 '*Leadership*', may include '*General*', '*Management Commitment*', '*Policy*' and '*Organisational roles, responsibilities and authorities*';

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- Clause 6 '**Planning**', may include '*Actions to address risks and opportunities*' and '*Objectives and plans to achieve them*' ;
- Clause 7 '**Support**', may include '*Resources*', '*Competence*', '*Awareness*', '*Communication*' and '*Documented Information*';
- Clause 8 '**Operation**', may include '*Operational Planning and Control*';
- Clause 9 '**Performance Evaluation**', may include '*Monitoring, Measurement, Analysis and Evaluation*', '*Internal Audit*' and '*Management Review*'; and
- Clause 10. '**Improvement**', may include '*Nonconformity and Corrective Action*' and '*Continual Improvement*'.

(b) There may be a greater focus placed on:

- The inclusion of a more risk-based thinking approach;
- Total life cycle management;
- The organisation's financial resources;
- Process innovation, management, results and efficiency;
- Knowledge management; and
- Product conformity.

(c) There may also be a number of improvements made to ensure better management of the supply chain, including:

- The outsourcing of the processes;
- Globalisation (off-shoring);
- Environmental factors; and
- Information management.

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