

Moving towards ISO9001:2015

(July 2013 update)

The document series 'Moving towards ISO9001:2015' has been established by Karza Pty Ltd to assist our internal consultants in considering potential change when developing clients' long-term integrated management system plans.

In our latest update, Karza Pty. Ltd. expects the following changes to ISO9001 may occur:

- The term '*Product*' may be replaced by '*Goods and Services*' when specifically referring to the deliverables for the customer;
- A reduction to the prescriptive nature of requirements under '*Monitoring and Measuring Devices*' and '*Development of Goods and Services*';
- Two new clauses relating to the '*Context of the Organisation*': '*Understanding the Organisation and its Context*' and '*Understanding the Needs and Expectations of Interested Parties*'. These clauses may require the organisation to determine the issues and requirements which could impact on the planning of the quality management system and which could be used as an input into the development of the quality management system;
- A reference to determining the requirements of relevant interested parties but no new requirement to ensure goods and services meet the needs and expectations of external parties other than those already identified in ISO 9001:2008;
- A clause '*Process Approach*' which may specify requirements considered essential to the adoption of a process approach;
- A requirement to assess the organisation's external and internal issues that are relevant to its purpose and that affect its ability to achieve the intended outcomes;
- A requirement to determine the risks and opportunities that need to be addressed to assure the quality management system can achieve its intended outcomes, prevent or reduce undesired effects and achieve improvement. Although risks may have to be identified and acted upon there may be no requirement for formal risk management;
- The term '*Continual Improvement*' may be replaced by '*Improvement*';
- The terms '*Document*' and '*Record*' may be replaced by '*Documented Information*'.

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