



Moving towards ISO9001:2015

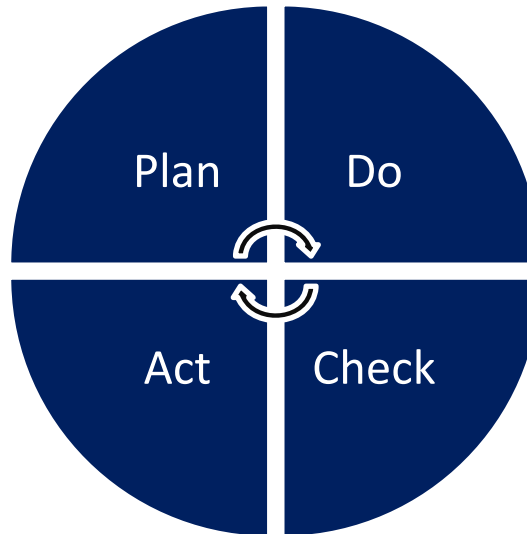
(November 2013 update)



The document series 'Moving towards ISO9001:2015' has been established by Karza Pty Ltd to assist our internal consultants in considering potential change when developing clients' long-term integrated management system plans. In our latest update, we examine the potential PDCA cycle of ISO9001:2015.

Context of the organisation
Understanding of the organisation and its context
Expectations of interested parties
Scope of management system
Quality management system
Leadership
Leadership and commitment
Quality policy
Organisational Roles, responsibilities and authorities
Planning
Actions to address risk and opportunity
Quality objectives and planning to achieve them
Planning of changes
Support
Resources
Competence
Awareness
Communication
Documented information

Improvement
Nonconformity and corrective action
Improvement



Operation
Operational planning and control
Determination of market needs and interactions with customers
Operational planning process
Control of external provision of goods and services
Development of goods and services
Production of goods and provision of services
Release of goods and services
Nonconforming goods and services

Performance and evaluation
Monitoring, measurement, analysis and evaluation
Internal audit
Management review



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